

Cwm Taf Morgannwg

Public Services Board

Annual Report 2023-24



Chairs words

A note from the Chair of CTM PSB, Mark Brace:

"I have been proud to be Chair for this first year of Cwm Taf Morgannwg Public Services Board. I believe the new Board has brought together the best of the previous partnerships and this year has seen us build on those strong foundations. Collaboration has been at the heart of the last twelve months and with the widened membership it has been very important to ensure that all partners have an equal voice, allowing everyone to benefit from the wide range of expertise and knowledge on the Board, and access opportunities such as the support we have from Co-Production Network for Wales.

Whilst we are a new Board, I believe that our annual report demonstrates the wide range of activity underway to contribute to the delivery of the objectives in our [Well-being Plan](#) and our commitment to improving the way we work.

A personal highlight was the young person's conference. The energy and enthusiasm of the young people in attendance reinforced for me the importance of keeping our future generations in mind in everything we do, and you can read more about the event in this report.

I would like to thank every member of the Board for their commitment and contribution this year. It is through that collaboration and active participation that we can realise the potential of CTM PSB. We have much more that we want to do, and we look forward to updating you on our progress in our next update."



The new Cwm Taf Morgannwg

Public Service Board

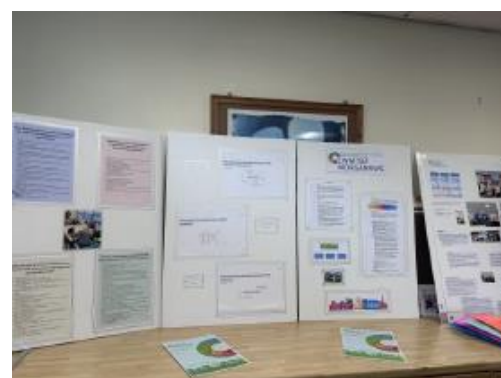
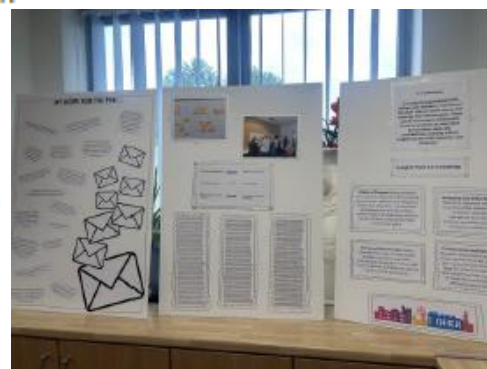
'Cwm Taf Morgannwg Public Services Board (CTM PSB) brings together the previous Boards in Cwm Taf, covering Merthyr Tydfil and Rhondda Cynon Taf, and Bridgend to form one PSB for the Cwm Taf Morgannwg area.'

The Well-being of Future Generations Act ('the Act') requires all Public Service Boards to publish an annual report showing the progress that has been made towards meeting their objectives. This annual report is also important as it gives an overview of our first year as a regional board and gives the opportunity to reflect and celebrate the achievements made, and review how we can take this good practice forward. This year has seen us take the learning from our Well-being Assessment and Plan, form our Objectives and build on all the engagement, consultation, stakeholders and wider networks. Further key assessments were carried out to help give us a better understanding of the wider determinants of health through a series of workshops for a Health Impact Assessment and the Equality Impact Assessment helped us to see the Plan in relation to our diverse communities.

Reflecting on our engagement work for the Well-being Plan in our Engagement Report has underpinned our continuing work on involvement and collaboration with the Co-production Network for Wales.

At the June 2024 meeting we came together to review the first year of the regional PSB and to evaluate the structure and governance of the PSB. We wanted to provide a space for members to reflect on the last year and to identify what has and hasn't worked about the agreed structure of the PSB.

Display boards were placed around the room providing members with the opportunity to review and reflect on feedback from the last year with a focus on the structure and governance of the PSBs. We enjoyed a full discussion across four main areas that tie in with the Future Generations Commissioners Journey Tracker:



- People and Culture
- Governance
- Communities and Involvement
- Process and Mechanisms.



Based on the outcomes of those discussions and follow up questions and small group and individual discussions we will create prototypes of proposed changes that the PSB will agree and plan actions and next steps later on in 2024.

The Well-being Plan is what guides our focus, and following its publication we have talked to partners and networks in the area about how we can work together to deliver our priorities. Some examples of where we have taken the Plan are below:

- Coleg y Cymoedd engagement table for Earth Day.
- Green Prescribing Network.
- VAMT.
- Public engagement tables.
- Health impact assessment workshop at Bryngarw park and Dare Valley Park.
- Voice of Young People's event at Bridgend College.



As part of the merging of Cwm Taf and Bridgend PSBs a website has been created with support from Data Cymru to showcase the work of the new CTM PSB. New branding was created, and a poll was voted on by the public and the board to pick a new logo. The webpages are a space for all CTM PSB publications such as the Well-being Assessment and the Well-being Plans as well as finding out more on how we work with partners, such as the Area Planning Board and Early Years.

To see for yourself visit: <https://www.ctmpublicserviceboard.wales/home>



Joint Overview and Scrutiny

Committee (JOSC) for the CTM

Public Services Board



In line with statutory duties and guidance, and to ensure democratic accountability there is a PSB scrutiny committee. In Cwm Taf Morgannwg, the Joint Overview and Scrutiny Committee, consisting of elected members and co-opted non-political members from RCT, Merthyr Tydfil and Bridgend local authorities was created in May 2023 to reflect the footprint of the newly merged CTM PSB.

A training session took place ahead of the JOSC's inaugural meeting, facilitated by the Office of the Future Generations Commissioner. This brought the Committee together in an informal environment to meet each other. The training supported members of the JOSC in their understanding of the seven Well-being Goals and the 'Five Ways of Working', the long-term impact of decisions within Cwm Taf Morgannwg, and how to tackle persistent issues such as poverty, health inequalities and climate change, through the lens of the Act. Important points were also raised for each local authority to ensure its overview and scrutiny has the power to: *'review or scrutinise the decisions made or actions taken by the Public Services Board and review or scrutinise the board's governance arrangements'*.

Councillor Robert Bevan (Rhondda Cynon Taf), was appointed as Chair, having previous experience as Chair of the Cwm Taf PSB scrutiny with Councillor Simon Griffiths (Bridgend) as Vice Chair.

Core principles have been established in the first year of the regional arrangements with good collaboration as the driving force behind the partnership. Therefore, the agreed aim for the JOSC was to look at 'how' the PSB measures own success in delivering against the Objectives set out in the Well-being Plan, as well as taking a proactive approach and undertaking 'pre-scrutiny' so that the Committee is involved early in the decision-making process.

The JOSC also carried out their role within the context of budgetary pressures facing public services, promoting the sharing of good practice, better joint working and reducing the potential for duplication.



Collaboration

Effective collaboration is at the heart of the way a PSB works and has been at the centre of work carried out over the last year as a new Board, with new partners and members. Co-production Network for Wales ('Co-Pro') is working with us help us to understand and improve how we collaborate.



Co-Pro – Project Dewi



Rhwydwaith
Cyd-gynhyrchu
Cymru

Co-production
Network
for Wales

Project Dewi is a five-year initiative funded by the lottery, dedicated to enhancing the practice of meaningful engagement and co-production within PSBs across Wales. Our mission is to build capabilities, capacity, and confidence among PSB members, enabling them to work together more effectively and deliver tangible benefits to their communities.

Over the last year we have worked on practical implementation and developing capabilities, capacity, and confidence.

Co-Pro supported the planning and delivery of a young person's event in November 2023, and worked with the PSB to hold one-to-one meetings with young people about how they would like to be involved, this has led to implementing a reverse mentoring scheme.

The team have continued to develop positive relationships with Members and Officers, including regular team meetings with PSB Officers, one-to-one sessions with PSB Members (some repeat meetings and some meetings with those who have not engaged before) and meetings between the support team and Chair.



Collaboration event



In June 2023, we co-designed and co-hosted a PSB event in collaboration with renowned researcher Elizabeth Woodcock. This event marked a significant shift in how PSB members work together, focusing on relationship-building and collective action. Participants engaged in activities that highlighted the importance of joint decision-making and equal voice representation. This event not only fostered deeper connections among Members but also resulted in actionable strategies for enhancing collaboration within the PSB.



One-to-Ones

To bridge the gap between PSB Officers and Members, the Dewi Team initiated one-to-one meetings with PSB members. These sessions provided a comfortable space for Members to share their perspectives, roles, and contributions, revealing critical insights into the PSB's dynamics and challenges.

Insights from these meetings included:

- **Inclusivity and Voice Representation:** Statutory members felt the PSB was inclusive, while invited members felt unheard. This discrepancy highlighted the need for more inclusive practices.
- **Clarity of Purpose:** Many members were unclear about the PSB's purpose and felt their presence was obligatory rather than impactful. This feedback emphasised the need for better-defined roles and objectives.
- **Collaboration and Decision-Making:** A preference for a more executive model was mentioned, suggesting that the current Board structure was too large for effective decision-making.
- **Perceived Effectiveness:** There was a feeling that the PSB lacked tangible outcomes and action, prompting a re-evaluation of how the board measures and demonstrates its impact on the community.

Based on these insights, several initiatives were implemented, such as:

- Collaboration Event with Elizabeth Woodcock which set the stage for improved partnership working. Participants left with a renewed commitment to joint action and a clearer understanding of their roles within the PSB.
- Redesigned PSB meeting format, using seating plans and minimising lengthy presentations, to foster more productive discussions. Bridgend College had done a similar piece of work so learned from their experience. Every meeting now begins with an opportunity for Members to feed in issues of importance to their organisation and discuss impact across partners. Meetings are also broken into two parts, the first part is business matters and the delivery of the Well-being Plan and the second part members take a more creative approach, exploring in more detail an emerging topic.

- Enhanced feedback mechanisms and implementing tools like Mentimeter to gather immediate feedback, helping to create a more reflective and responsive PSB culture. This has ensured that all members can voice their opinions and see their feedback incorporated into future meetings. The outcomes from these are pictured below.



- Insights from young people have led to the formation of an involvement sub-group and the potential for reverse mentoring, ensuring that their voices are heard and valued in PSB decision-making. This has also provided young people with valuable leadership opportunities and a platform to influence community decisions.

We remain committed to building on this foundation, and working with Co-Pro on delivering meaningful, collective change for the communities of Cwm Taf Morgannwg. Our plans include:

- Continued one-to-one engagement
- Expanding youth involvement
- Strengthening collaborative practices
- Measuring and demonstrating impact.

Together, we are making strides towards a more connected, effective, and inclusive future. The journey has only just begun, and we look forward to continuing this transformative work.



PSB Regional Support Grant

Awarded Funding – 2023-2026

In April 2023 we received our Support Grant from Welsh Government (WG). There are two purposes for the funding set out by WG, which are:

- to strengthen their community engagement and involvement; and
- to support PSBs in the maintenance of a well-being 'data portal' for use by all public sector partners.

We have used our funding:

- To support the engagement and involvement of young people (see Our Future Generation)
- To rebrand and refresh our [website](#)
- To aid the development of a visual map for community activity in relation to Climate Change, which has been successfully piloted in RCT. We have worked in partnership with our County Voluntary Councils, Interlink RCT, BAVO and VAMT, to produce a map of where activity is taking place for communities, residents and public sector partners to use: <https://connectrct.org.uk/map>

We also said that we would set up a Regional Insight Network. All our engagement work through the Assessments and Plans demonstrated the need to make co-production and the voice and understanding of our community a part of everything we do. Our intention was to initiate a regional network as seen elsewhere in Wales but establishing the strong foundations of the regional PSB was recognised as needing to happen first and so this wider network has not been realised this year. We will revisit this in the coming year and have already started our conversations with other PSBs in the South-East Wales region.





Our Future Generation – The Voice

of Young People

We agreed that some WG PSB funding would be used to engage young people from the three Further Education Colleges in the region: Bridgend College, Coleg Y Cymoedd and Merthyr College. The intention was to build on engagement with young people in CTM to help us to better understand what is important to them, particularly in relation to their well-being and that of their local communities. We are committed to having meaningful engagement with our young people and to give them opportunities to get involved on their terms.

We kicked this off with a Student Conference, which took place on the Pencoed Campus of Bridgend College on the 18th November 2023. It was attended by over 100 students (mainly aged 16 – 19), PSB Members and partners. We had fun and high energy facilitators from Loudspeaker, and through them we were able to better understand the views and opinions of our young people.

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We had five young people who shared their contact details to remain involved after the event, and we have carried on our conversations with three of them since, each are very active members of their social group. This has resulted in some fantastic ideas for those young people and PSB Members to better understand what is important to each of them. We are setting up opportunities for 'Reverse Mentoring' and 'Work Experience Placement' between the students and Members. The Reverse Mentoring Scheme is a job shadowing or 'a day in the life of' experience, to initially develop rapport and an understanding of the Members' role in their organisation, demands and scale of the job, how the business operates and what it's like to lead a large public sector organisation. Both the senior leader and the young person gain insights and views from each other's perspectives, and this relationship enhances the understanding and performance of the senior leader, while providing insight and experience for the young person. The Work Experience Placement Scheme provides meaningful work experience and careers insight to a young person who has an interest in a particular area of a public sector service.

Working with and involving young people in the work of our CTM PSB and the delivery of our CTM Well-being Plan will continue to be a key focus for us.

Members are fully committed to prioritising the involvement of our young people as vital members of our communities. Through this we are engaging, involving and collaborating with young people to understand what is important for them now and in the future, as they become the next generation of adults living and working in CTM.





Workforce Well-being Sub-board

The Workforce Well-being Sub-board was established by Bridgend PSB. It has since expanded its membership and its focus along with the PSB to cover the CTM region, and includes partners from the PSB as well as colleges, universities, housing associations, Awen Cultural Trust and the Department for Work and Pensions. The purpose of the sub-board is to share good practice and approaches to ensuring the health and well-being of employees. Since expanding, the members have increased the frequency of the meetings from quarterly to bi-monthly to assist in their ability to effectively deliver the sub-board's action plan.

A 'three horizons' workshop was held in July to decide on priorities for the action plan. One of the items it was agreed to support is the 'Foster Friendly' project, ensuring members are updating their organisation's policies to support staff to become foster carers, and providing spaces for promotion and meetings for the Foster Friendly project where possible.

Members were also tasked with setting the scene for looking ahead and aspiring for a future state of workforce well-being. They were required to then put these ideas into a newspaper article format, the outcomes of which are shown below.

A task group comprised of some of the sub-group members has also been created around Neurodiversity, with a focus on assisting the sub-board to become more informed on the topic and what adjustments can be made in the workplace to become more inclusive.





Sustainable Food

Food is a common theme in the Well-being Plan, linked to living lives locally and having healthy places and support communities to help each other (Objective One) and sustainable and resilient local neighbourhoods through reducing waste, tackling climate change and using green spaces (Objective Two).

Food is a big part of our daily lives. The importance of sustainable local food systems came through in the Well-being Assessment as a concern for local people and highlighted that there is lots of good work going on in communities producing and supplying local healthy food.

We know that climate change will impact on our food systems in the future and being able to afford to eat well has a clear relationship to cost of living and poverty that we are experiencing right now.

There are food partnerships in Merthyr, led by VAMT and in Rhondda Cynon Taf led by the local authority. Bridgend has now been able to appoint a coordinator to develop a local partnership and strategy and lead Bridgend to become a sustainable food place.



“ I’m Lauren the Sustainable Food Coordinator in Bridgend. I started in this new role in January with the aim to build a Sustainable Food Strategy. I have been involved in the community food scene for 12 years. I am passionate about food and the impact it has on the environment.

I found out about the role through the Bridgend Food Network and realised it was my dream job! I had previously worked with the food coordinators across Wales, through my work at FareShare (a surplus food redistribution charity). I was born and raised in Bridgend and feel a strong connection to the area, to make it healthier and more sustainable.

A system map has been developed for Bridgend that shows the community activity, producers, suppliers and retailers. This will underpin the sustainable food strategy that is being produced in collaboration with partners, local groups and businesses.”



Bridgend Green Gathering

In June 2023 the Bridgend Green Gathering event was held at Bryngarw Park with a focus of supporting well-being in nature. It was a collaborative event between CTM PSB, Awen, BAVO, BCBC, Plantlife and Bridgend Green Network, and featured inspirational speakers, well-being in nature workshops that attendees were encouraged to participate in, and an interactive networking session. The workshops were made up of a range of activities such as Tai Chi, nature walks and boccia. Towards the end of the event attendees were given an evaluation questionnaire to complete.

One of the questions asked: 'What has inspired you today and how might you build on it?', some responses to that question are as follows:

“ Brilliant to see so many like-minded people and to hear about the work they are doing. ”

“ All the amazing work going on. The motivation of organisations to provide benefiting opportunities for our communities. ”

“ Range of people and organisations creating opportunities for communities. Build partnership and collaborations. ”



Active Travel

Declining levels of physical activity, increasing levels of obesity and diabetes, widespread air pollution, social isolation, and worsening health inequalities are all pressing public health issues. Climate change is already being felt in the UK and across the world. Changing patterns in the way we travel and how we design our environments for travel have played a significant role in these issues. Bold action is required if we are to reverse these trends in population and global health and create a healthier more sustainable future for our residents.

Here in CTM we are making positive strides towards change through developing a 'Healthy Travel Charter' containing a series of actions that organisations publicly sign up to, demonstrating their commitment to supporting walking, cycling, public transport, and ultra-low emission vehicle use.

The upcoming launch of the Healthy Travel Charter in CTM marks a significant milestone in our commitment to building sustainable and connected communities. Developed collaboratively by stakeholders across CTM over two events in the past six months, the charter reflects our shared vision for promoting active transportation options and improving public health outcomes. Through initiatives such as improved cycling infrastructure, pedestrian-friendly urban planning, and enhanced public transportation services, we aim to create environments that encourage and facilitate physical activity in everyday life. This charter not only underscores our dedication to reducing carbon emissions and mitigating traffic congestion but also our belief in the connection between physical activity and overall well-being. As we embark on this journey, we are confident that the Healthy Active Travel Charter will serve as a guiding framework for building a healthier, more sustainable future for all residents of Cwm Taf Morgannwg.

This charter, initially proposed by the University Health Board, has actively involved both PSB member organisations and the broader public sector community of the region to ensure its alignment with the needs of our population. It serves as a cornerstone in supporting our Whole System Approach to Healthy Weight, offering a tangible goal for collective action. Our aim is to catalyse genuine transformation within our communities.





Climate Change Risk Assessment

The impact of climate change is already being felt and will continue to affect our future lives and those of future generations. Our organisations and services will need to be prepared to respond. Cwm Taf Morgannwg has nearly half a million residents. There is a strong community culture and heritage and wonderful natural resources, but some of our communities are amongst the most deprived in Wales in terms of ill health and poverty and these are the places that will feel the impact of climate change more than more affluent areas.

We are undertaking a 'climate change risk assessment' to consider the impact of climate change that we know to expect and those we are already experiencing, such as increased summer temperatures, increased rainfall, more frequent extreme weather events, sea level rises and how these will impact on the health and safety of our population in our communities, our environment, the sustainability of our businesses and services and the availability of food, water and other resources that we depend upon.

A task group of key contacts across our PSB organisations and networks has come together to help support the assessment by identifying sources of information, and resources available to us. Local expertise, knowledge and skills are vital in making sure that the risks specific to Cwm Taf Morgannwg area are identified and understood. Guided by Natural Resources Wales national framework, this assessment is for Cwm Taf Morgannwg, for anyone who wants to use it as a basis for work to adapt to climate change or understand our local position.



Our consultants Alan Netherwood and Dafydd Thomas were appointed in March 2024 and will work with us on the assessment until November, through five work programmes:

- 1) Information sharing** – a workshop with 65 people from across our organisations and networks who shared experience of past climate events, existing knowledge, and evidence of risk and what is already in place or in current plans to adapt to these risks.
- 2) Exploring the Wales-wide Climate Change Risk Assessment** priorities on an area basis through four surgeries in May on infrastructure, community, business and environment.
- 3) Understanding place-based climate risks**, including one to one interviews and three open public sessions to be held in the summer across the Cwm Taf Morgannwg area.
- 4) Assessing data** and information gathered to prioritise climate risk.
- 5) Reporting** to the Public Services Board in September and wider dissemination across the area.



Healthy Hillside

Our CTM PSB Well-being Plan states that we want 'to protect and enjoy our natural green and blue spaces'. The Healthy Hillside Wildfire project is a multi-agency partnership working across different socio-economic, cultural, and ecological and incident response challenges, funded through Welsh Government and the European Agricultural Fund for Rural Development.

Wales has a wildfire problem. Wildfires across UK, Wales and globally are increasing in frequency and severity, and are highlighted as a Climate Change risk. They impact community health and well-being, and nature. Sadly, mostly deliberate.

The aim of the project was to demonstrate and produce a guide of ways of working collaboratively and interventions on the ground to build wildfire and climate change resilient landscape, rich in natural capital providing the varied multiple benefits from water to clean air, recreation and carbon capture for the communities living and working in the valleys. This project sought to identify ways of working that would build wildfire prevention into the landscape in a way which enhanced wildlife and to build in climate change.

The project focuses on:

- Incident response to wildfire
- Prevention through land management
- Education for children, communities and stakeholders.

This demonstration project was completed in June 2023, but work has gone on to embed and share the project's learning, to strengthen the response and prevention of wildfires in Cwm Taf Morgannwg. Following a presentation to the PSB in September 2023 it was agreed that the project should feed into our work on the climate and nature emergencies as a PSB. More information can be found on the [PSB website](#).





RCTCAN

The RCT Climate Action Network was established in 2021 with the aim of promoting volunteer efforts to address climate change in Rhondda Cynon Taf.

Over the last year, the Network has grown in number, hosted some successful events, such as **The Climate Conversation Event**, dealt with some shifts and changes in funding, staffing and challenges over its sustainability. However, as a result of partnership working between the public and third sector, the CTM PSB has been able to provide some short-term funding to the network to support their work with the intention of spreading the good practice developed across other areas of CTM.



RCT CLIMATE ACTION NETWORK

“ Our collective mission is to facilitate the exchange of volunteering initiatives, experiences, and innovative ideas to foster a sustainable environment for the future. Our ultimate goal is to enhance and expand volunteering opportunities related to climate change within the Borough. ”



Community Safety Partnership (CSP)

The CSP is a key part of the structure of the PSB and has elements that cover the three local authority areas; and 'to feel and be safe' is an element of Objective One in our Well-being Plan. Practice Solutions Limited were asked to review community safety arrangements for the region, the work was completed in March 2023 and the findings have been explored by partners with a view to establish a strategic Cwm Taf Morgannwg Community Safety Partnership (CTMCSP). A task and finish group looked at the recommendations and suggested arrangements for the new CTMCSP including the terms of reference and structure.

The CTMCSP will be on the same footprint as other partnerships in the region, such as the Regional Safeguarding Board, Substance Misuse Area Planning Board, and the regional steering group for Violence Against Women Domestic Abuse and Sexual Violence, and the work of these boards will inform the work of new strategic Board.

Local community safety arrangements will be maintained for Bridgend, Merthyr Tydfil and Rhondda Cynon Taf to meet the needs of our communities and solve problems as they arise, such as antisocial behaviour, crime prevention and community cohesion.

The existing Community Safety Partnerships have been working to make a difference in their communities. Some areas of work to highlight are:

- Bridgend was a recipient of Safer Streets round four funding, and the investment was used in various ways across the county borough to improve feelings of safety and reduce crime. Bridgend CSP was victorious at the inaugural Wales Safer Communities Awards ceremony in the antisocial behaviour category for the work undertaken at Bowls Hall Carpark in Bridgend. A range of measures were brought in to tackle problematic use of the space and make it much more vibrant and attractive. Community Cohesion funding was also used to extend the street artwork facing towards the play park.



- 'Clear, Hold, Build' strategy has been utilised very successfully in Cae Fadre in RCT, an estate built in the 1960s and its design allows a quick escape route via various alleyways for those causing most problems. A small group of people caused high harm through their involvement in crime and drug dealing.

In April 2023 the police and partners adopted a 'Clear, Hold, Build' approach by the local Community Safety Partnership. Firstly, data identified repeat victims and offenders and a communications plan was created, informing residents that the partnership would target the parents of children involved in ASB and drug offences.

A partnership approach to 'Clear' saw Trivallis using their full powers to identify and deal with tenancy breaches. This led to two properties being repossessed. There were numerous stop searches and arrests for drugs offences, whilst the prison service ensured that remanded offenders would not be allowed to share the same wing. A 'week of action' targeted anti-social motorbikes, to build community confidence in services.

'Hold' interventions led by Police Designing Out Crime Officers included removing caravans and sheds from driveways. Garages used for criminal activity were demolished, funding was used to buy CCTV and 'Appropriate Behaviour Contracts' were used to target offenders. One project saw Crimestoppers texting residents with information on how to report crimes anonymously and a public house linked to criminal activity was closed for two weeks.

As the project moves into 'Build,' the houses repossessed in 'Clear' will be turned into a community hub and a professional graffiti artist is going to paint a mural. Trivallis has secured funding from the Police and Crime Commissioner for £4,000 of diversionary activities and a partnership with Cardiff City FC is providing youth coaching sessions. Initial results are promising, with year-on-year data indicating significant reductions in crime.





Serious Violence Duty

Serious violence has a devastating impact on lives of victims and families and instils fear within communities and is extremely costly to society. Incidents of serious violence have increased in England and Wales since 2014.

The Duty is a key part of the UK government's programme of work to collaborate and plan to prevent and reduce serious violence by taking a multi-agency approach to understand the causes and consequences of serious violence, focusing on prevention and early intervention, and informed by evidence.

In addition to law enforcement, we need to understand and address the factors that cause someone to commit violent crime in the first place, this includes where coercion is a factor regarding vulnerable children and adults.

South Wales Police used the PSBs across their area to develop the relationships necessary undertake a strategic needs assessment (SNA) to understand the current situation and then develop a strategy and plan to work together on problem areas. In 2024-25 an SNA and problem profile will be undertaken at a CTM level to better understand the violence picture in our local communities with a view to developing local delivery plans to respond to violence.

There are some key updates for Cwm Taf Morgannwg from the most recent serious violence profile which are outlined as follows:

- Cwm Taf Morgannwg UHB recorded the highest number of violence related incidents by health board (41%). Comparatively, the police for the region (Mid Glamorgan BCU) only recorded 34% of total SWP incidents. Different recording practises across the regions may account for the differences, however, it could suggest that victims of violence are more likely to seek medical attention than to report incidents to the police.
- The percentage of both police and A&E recorded incidents in Mid Glamorgan have risen 2% since the previous Serious Violence report.

- Merthyr Tydfil was the Local Authority which recorded the highest concentration of violence when represented as offences per 10,000 head of population (95.8 incidents). The concentration of violence in Merthyr Tydfil may therefore require further review, as this is likely to cause concerns if incident numbers were to continue to rise comparatively to the population density.

Rhondda Cynon Taf recorded the second highest number of incidents within the South Wales Police area. Bridgend recorded the fourth highest number of assaults. Although Merthyr Tydfil is shown as having the lowest number of reported incidents, it has the highest number assaults recorded per 10,000 head of population.



Right Care Right Person (RCRP)

Police forces frequently deal with a wide variety of incidents and calls for assistance. Some of these are policing matters, others are in relation to mental health, concern for welfare and social care issues.

RCRP is a national initiative to reduce the number of calls they attend that are of a 'welfare' nature to return to their core functions. Police describe it as a tool to determine whether they are the most appropriate agency to respond to these calls. It was developed initially in Humberside but has been nationally adopted.

Police categorise these calls as Concern for someone's welfare:

- Walkouts from health settings
- Absent without leave (AWOL) patients from mental health units
- People who require medical treatment.

CTM PSB was used as a forum for South Wales Police to discuss with partners their proposed approach. The Regional Safeguarding Board then took on the management of the change.

Phase One of Right Care Right Person went live on Monday 26th February 2024.



Whilst the partnership engagement identified some learning between agencies, the introduction has gone very well. Learning and opportunities continue to be identified, including at partnership events. Listening to stakeholders, it is now planned to roll out Phase Two later in the year.

A further stakeholder briefing is planned with partners at an executive level in June. At a national level the All-Wales Partnership Collaboration Committee continues to meet to discuss RCRP.



Matrix

This annual report gives an overview of the range of activities that the PSB has been involved in over the last year. We can see through the below that these activities contribute in different ways to the Objectives and commitments in the Well-being Plan.

Objective One – Healthy local neighbourhoods		Objective Two – Sustainable and resilient local neighbourhoods		Commitments	
Feel connected	Young Peoples Voices	Natural space	Climate Change Risk Assessment, RCT Climate Action Network, Bridgend Green Gathering Event	Co-production	Young Peoples Voices, RCT Climate Action Network
Healthy spaces	Workforce Well-being Sub-group, Sustainable Food Network	Active travel	Active Travel Charter	Anchors	Workforce Well-being Sub-group, Active Travel Charter
Feel safe	Community Safety Partnership	Carbon and waste	Sustainable Food Network, Active Travel Charter	Local/national	Insight network
Live local	Active Travel Charter	Climate change	Climate Change Risk Assessment, RCT Climate Action network	Insight	Insight network, Involvement sub-group
				Systems thinking	Insight network, Active Travel Charter